

Price, Terms, and Conditions



Green Power Switch[®] is certified by Green-e Energy, which requires companies to provide their customers with this notice of Price, Terms and Conditions of service. From the time you receive this, you have three business days to change your mind about purchasing **Green Power Switch** from TVA. You may cancel your agreement to purchase **Green Power Switch** from TVA by calling the customer service number or writing to the billing address listed below. For more information about Green-e Energy, write Green-e Energy, 1012 Torney Ave, 2nd Floor, San Francisco, CA 94129 or log onto www.green-e.org, or call toll-free 1-888-63-GREEN.

Company:	Tennessee Valley Authority									
Whom should I contact for more information?	Contact your local power company or TVA's Green Power Switch staff at greenpowerswitch@tva.com , or visit www.greenpowerswitch.com . You may also write to Green Power Switch , 1101 Market Street BR 4N-C, Chattanooga, TN 37402-2801, or call 1-866-673-4340.									
How will I be billed?	A line item for participation in Green Power Switch will appear on your monthly power bill from your local power company.									
How will my electricity bill be calculated?	Green Power Switch is sold to residential consumers in 150-kilowatt-hour blocks (about 12 percent of a typical household's monthly energy use). Each block adds \$4 to the customer's monthly power bill. Consumers may buy as many blocks as they wish. Green Power Switch is also marketed to commercial and industrial consumers who may buy blocks based on the amount of energy they use.									
How much will my total electricity service cost, including utility charges?	Each block of renewable energy purchased adds \$4 to the consumer's monthly power bill. Commercial and industrial consumers may buy blocks based on the amount of energy they use, so total costs for these consumers vary.									
Will my electricity rates change over time?	TVA may alter, amend or end Green Power Switch at any time. Participating consumers will be notified by mail one month in advance of any rate changes.									
What sources will be used in my certified product?	<p>2015 Product Content for Green Power Switch is expected to be made up of the following resources in 2014:</p> <table border="1"> <tr> <td>Biogas</td> <td>21%</td> <td>AL, GA, MS, or TN</td> </tr> <tr> <td>Solar</td> <td>9%</td> <td>AL, GA, KY, MS, TN, or VA</td> </tr> <tr> <td>Wind</td> <td>70%</td> <td>GA, KY, NC, or TN</td> </tr> </table>	Biogas	21%	AL, GA, MS, or TN	Solar	9%	AL, GA, KY, MS, TN, or VA	Wind	70%	GA, KY, NC, or TN
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If I want to terminate this agreement/ contract, what is the early termination fee?	There is no termination fee associated with this agreement.									
What length of agreement/contract is required?*	Participation is voluntary. This purchase and agreement may be terminated at anytime.									
What other fees might I be charged?	There are no other charges associated with participation in Green Power Switch .									